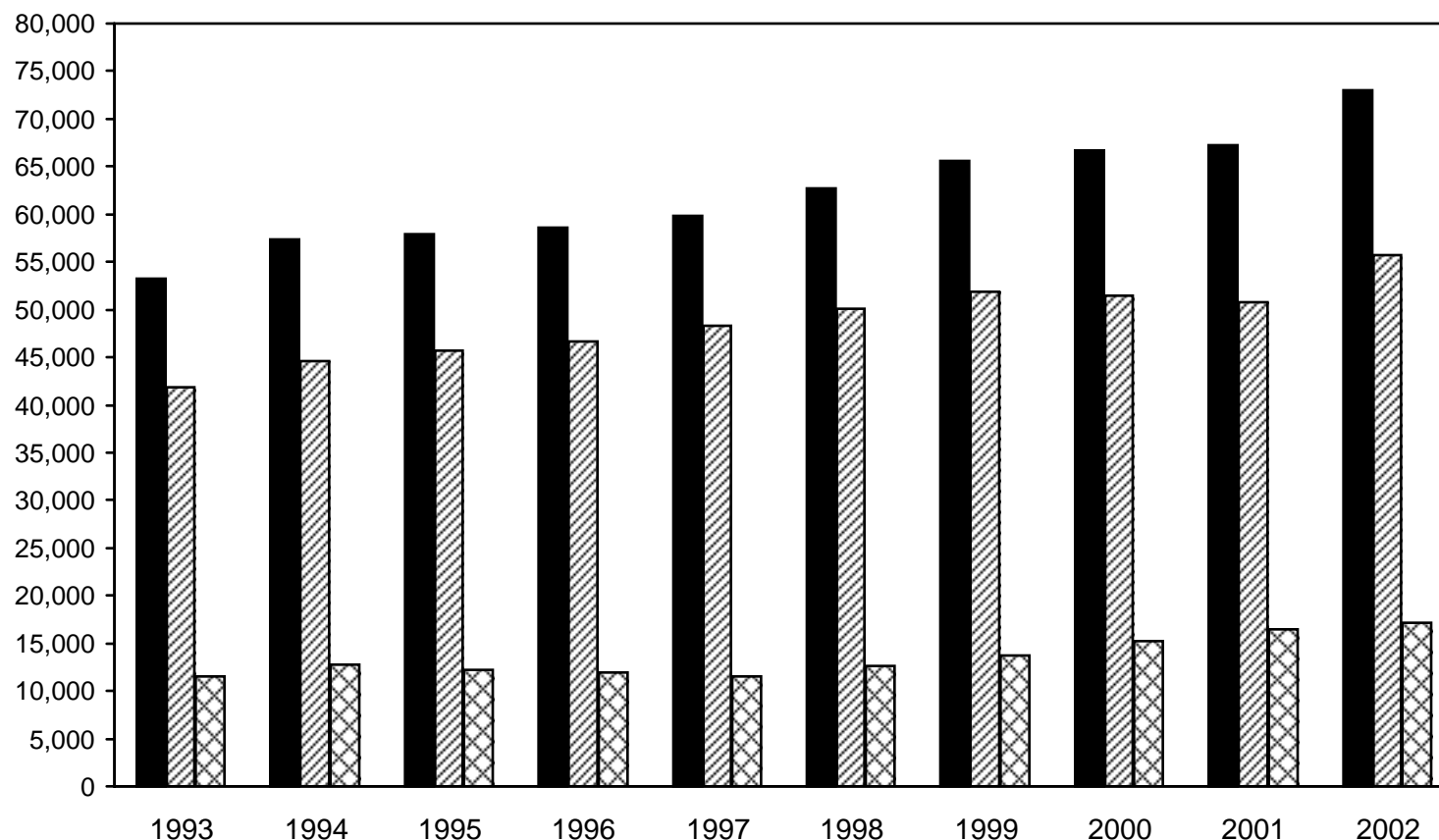


CHILDREN'S PROTECTIVE SERVICES COMPLAINTS INVESTIGATED

FY 1993 - FY 2002



Investigated	53,302	57,394	57,914	58,655	59,829	62,659	65,591	66,634	67,284	72,988
Non-Substantiated	41,819	44,639	45,720	46,653	48,252	50,069	51,870	51,424	50,790	55,768
Substantiated*	11,483	12,755	12,194	12,002	11,577	12,590	13,721	15,210	16,494	17,220

- Between 1993 and 2002 the number of complaints investigated increased by 36.9% (19,686). During this same time, substantiations increased by 50% (5,737).

* Complaints investigated in which evidence of abuse and/or neglect was found.